How to Report and Request Road Maintenance

Information from VDOT and Fairfax County

The Virginia Department of Transportation (VDOT) is responsible for the maintenance of most roads in Fairfax County. Some are maintained by Fairfax County, and even fewer are privately owned and maintained.

If you see a pothole, damaged or down traffic sign, or other issue of concern, you may report the problem to VDOT online or by calling 1-800-FOR-ROAD (1-800-367-7623). VDOT will investigate each report and will schedule repairs as soon as possible.

Public street name signs are maintained by the Fairfax County Department of Public Works and Environmental Services. More information is available from the County Sign Shop at 703-877-2800, TTY 711. To report a problem (e.g., missing sign, bent pole, etc.), call the Sign Shop or submit the information using the on-line Street Name Sign Maintenance Form at https://www.fairfaxcounty.gov/dpwes/utilities/streetsignform.htm.

For more information or for help determining who maintains your road, contact Jenny Kaplan in the office of Supervisor Foust at Jennifer.Kaplan@fairfaxcounty.gov or 703-356-0551.